

Insite Gold Setup Guide

March. 12th 2017
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Preface

This document will take you step by step through the setup process of creating new PMH account with Insite Gold application and help with setting up Babyware application.

Known Limitation

1. No support for HD77 camera
2. No support for site where IP150 or PCS password was changed from its default
3. Partial support for replacing IP150 or PCS communication modules
4. No support for site ID contain spaces at the end
5. No support for site ID using special characters such as: &
6. No support for adding camera after new site with no camera was created. Support is expected to be available on Android application version 1.5 and up
7. No support for some models of cellular routers with HD78 camera setup, due to lack of real UPNP support on router
8. Support only for Panel on-board PGMs with EVOHD

Prerequisite FW upgrade

1. Upgrade Panel FW version to the latest version posted on Paradox web site
2. Update PCS communication module FW version to the latest version posted on Paradox web site
3. Upgrade IP150 to FW version 4.0.4 and up.

Notes:

- a. **iParadox will no longer be supported once upgraded.**
- b. **FW downgrade is not supported**
- c. Once PMH account is set
 - a. Use Babyware version 4.0.8 and up to connect. Any previous versions can't be use.
 - b. Use Infield version 4.0.7 and up. Any previous versions can't be use.Note that using Infield requires setting port forwarding in the router

IP150 Setup

Connect IP150 via browser and verify that IP Firmware version is 4.00.04 and that Panel Firmware version is the latest posted on Paradox website. Upgrade Panel firmware version as necessary

Welcome, System Master

Change password | Logout

Main menu

- System Status
- ▶ System Information
 - IP150 Configuration
 - Receiver Configuration
 - Email Configuration
 - Account Configuration
 - I/O Configuration
 - Event Log

Legend

Area

Panel

Type	SP6000
Firmware version	6.11
Serial number	29 0F 2C 6B

IP module

Firmware version	4.00.04
Hardware	020
ECO	N009
Serial boot	N/A
IP boot	2.12
Serial number	71 04 CB D0

Enable Paradox MY Home service and set polling time to 1 minutes then save

ParadoxMyHome.com

Enable service ☒ Yes ☐ No

Polling time minute(s)

Save

Install Insite Gold

Download and install Insite Gold from Google Play or Apple App Store

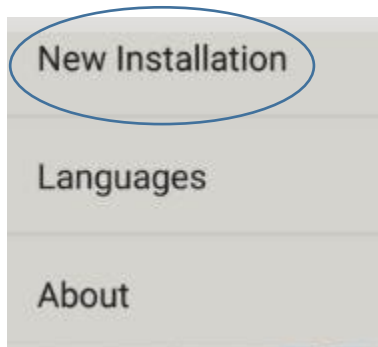
PMH account setup For Site without HD78 Cameras

Note: If you do have HD78 camera, please continue with the section called 'PMH account setup For Site with Cameras' in this document.

1. Launch Insite Gold
2. Click on the menu icon



3. Click on New Installation



4. Click on Create



5. Select Site without Cameras

Site Type

Site with Camera

For mixed installations, start with Wi-Fi. Make sure the tamper is open.

WI-FI

Enable device hotspot
ID and password:
Paradox1

ETHERNET

Camera and devices
connect to the same
router/network.

Site without Camera

SELECT

IP150 / PCS

CANCEL

6. Enter Control Panel Serial number and click OK

Add new Communication module

Enter Control Panel
serial number

OK

CANCEL

7. Check the IP150 module connected to the Panel and click Next

Locate Cameras
Add Communication Module

Modules List

Paradox Security Systems
Zone #
Type IP150
Address 37.142.123.244:10000
S/N 710472d1

Paradox Security Systems
Zone #
Type IP150
Address 37.142.123.244:80
S/N 71047aac



8. If this is the first time you create site and you don't have your email already registered with Insite Gold, press 'Create PMH user', fill in all necessary information and press 'Create' A confirmation email will be sent to the email address you have just registered
9. Open mail inbox, locate the email received and verify the new account

10. Enter Site Name, Site ID and a valid email address and click Create New Site.

Make sure to have access to the email entered as you will need to activate ParadoxMyHome token when prompt as part of the setup process.

Site name is the one to appear in site list when using Insite Gold application.

Site ID is the one registered on PMH server.

Notes: **1.DO NOT PRESS OK in the message appear until after email is verified.**

2.DO NOT quite the application and remove it from background

Insite Gold

Create New Site

Site Name (Optional)

Gadi

Site ID (In PMH)

Gadi

PMH Email ✓

moshe.blitz@gmail.com



+ Create PMH User

Create New Site

Note: On iPhone, you may need to press 'Create New Site' one again to get to the next screen

11. Select plan and enter payment details

Insite Gold

Welcome to Paradox My Home Services

Select your activation

Promotion Ends March 2017

1 Year \$10

Credit Card Needed

3 Years \$25

Credit Card Needed

1 Month FREE

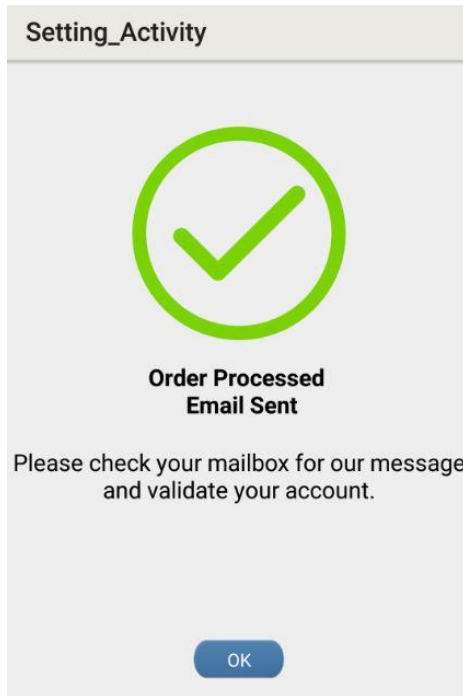
No Credit Card needed

Thank you

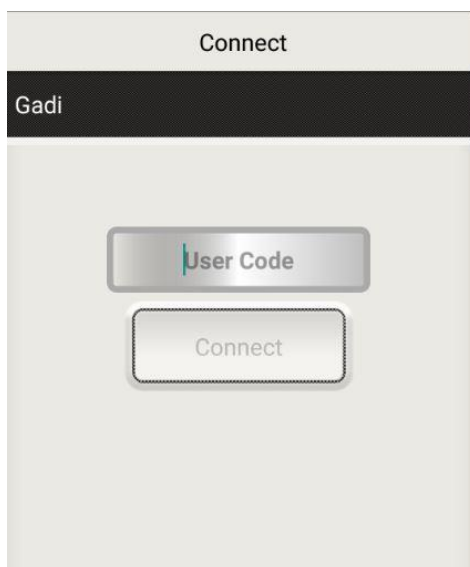
The P ▲ R ▲ D O X Team

12. Check email and approve token activation then press OK

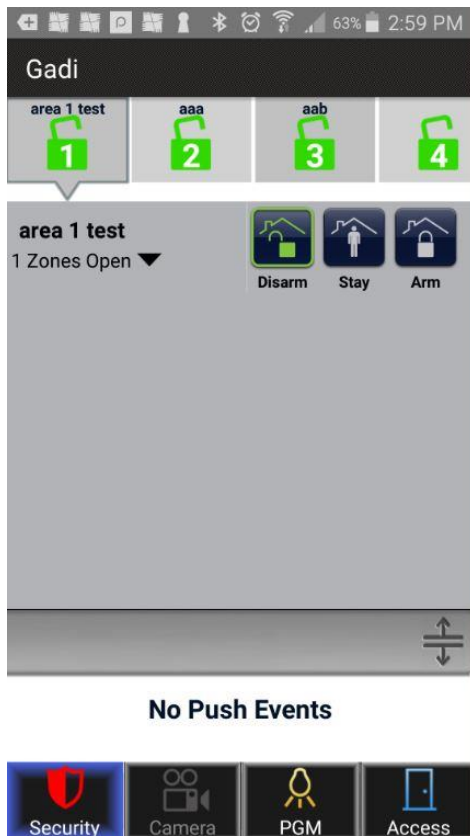
Note: **Do NOT close the application now, as it will not create new site. You can move the application to work in background until you validate the token, then press OK in the application**



13. Enter Master PIN code of the Panel. PIN code is the one assigned to User001

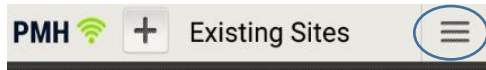


14. You are set and ready to go

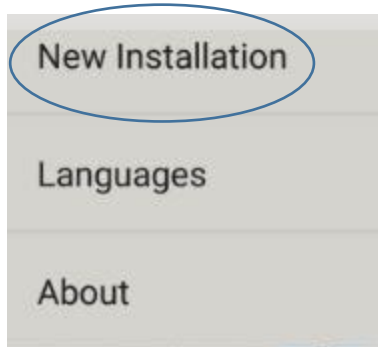


PMH account setup For Site with Cameras

1. Set router's configuration to UPnP enabled and verify that it is connected directly to the internet and no additional routers are being used
2. Set your phone Hot Spot to ID: Paradox1 and Password: Paradox1, this is the default Wi-Fi network the HD78F camera is trying to connect to
3. Launch Insite Gold
4. Open camera's Tamper
5. Click on the menu icon



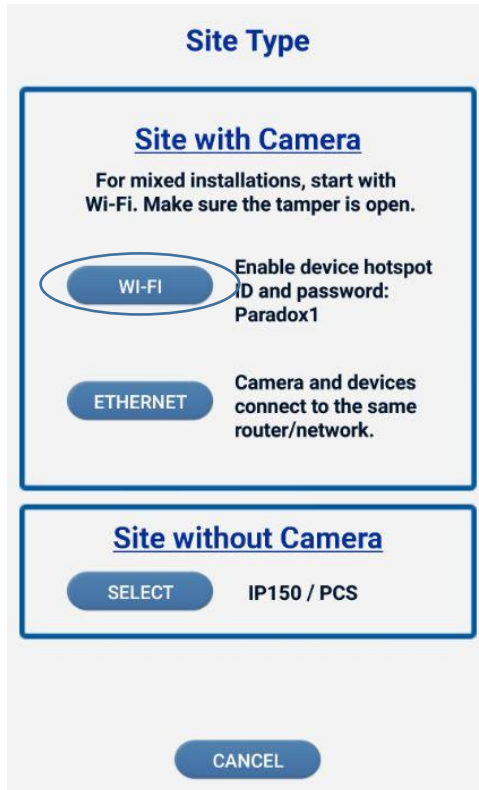
6. Click on New Installation



7. Click on Create



9. Select WiFi



The image shows a 'Site Type' selection screen. It has a title 'Site Type' at the top. Below it, there are two main sections. The first section is titled 'Site with Camera' and contains a note: 'For mixed installations, start with Wi-Fi. Make sure the tamper is open.' It has two options: 'WI-FI' (which is circled in blue) and 'ETHERNET'. The 'WI-FI' option has a description: 'Enable device hotspot ID and password: Paradox1'. The 'ETHERNET' option has a description: 'Camera and devices connect to the same router/network.' The second section is titled 'Site without Camera' and has a 'SELECT' button next to the text 'IP150 / PCS'. At the bottom of the screen is a 'CANCEL' button.

Site Type

Site with Camera

For mixed installations, start with Wi-Fi. Make sure the tamper is open.

WI-FI Enable device hotspot ID and password: Paradox1

ETHERNET Camera and devices connect to the same router/network.

Site without Camera

SELECT IP150 / PCS

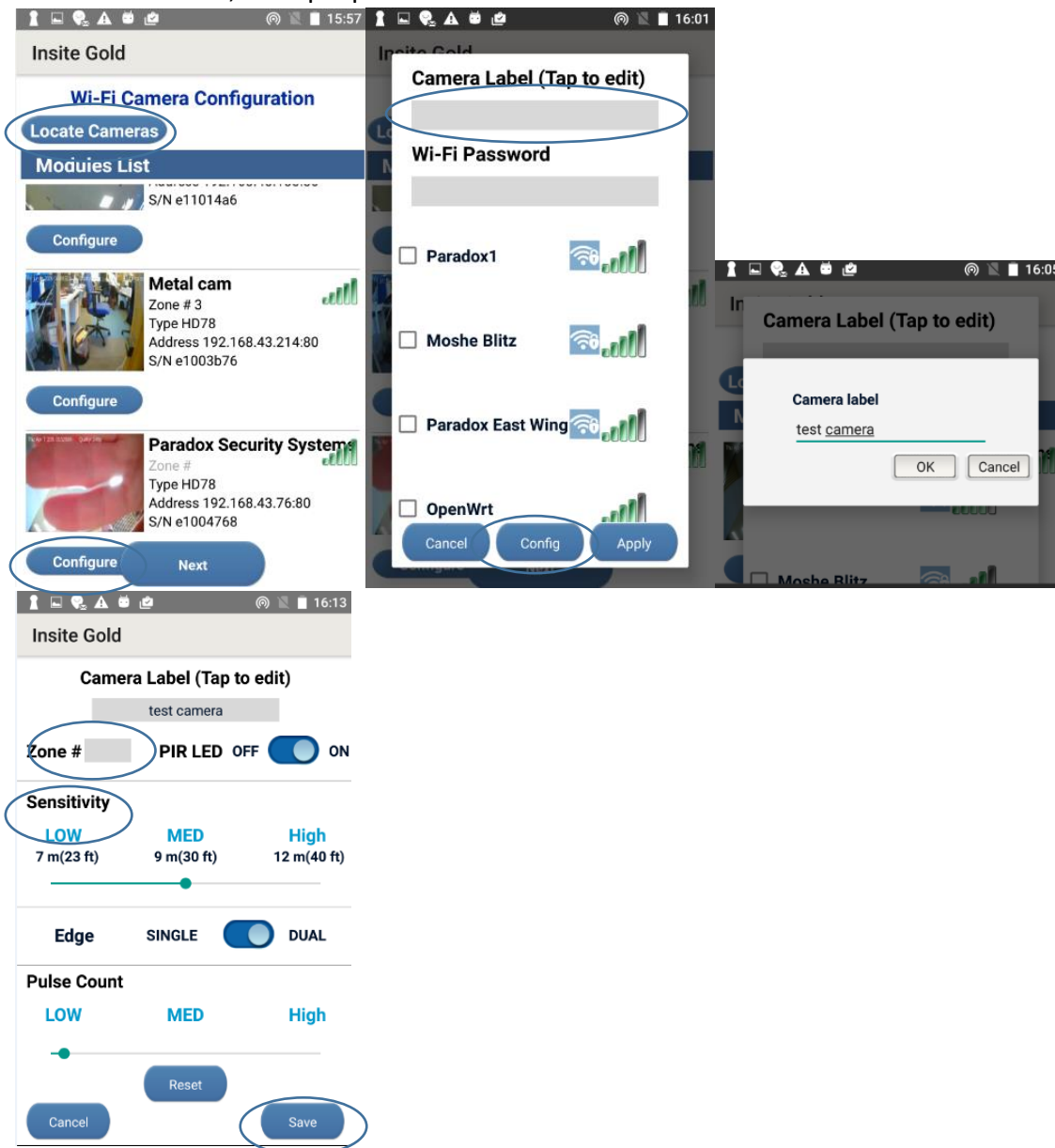
CANCEL

10. Application will locate and display all cameras that are connected to “Paradox1”

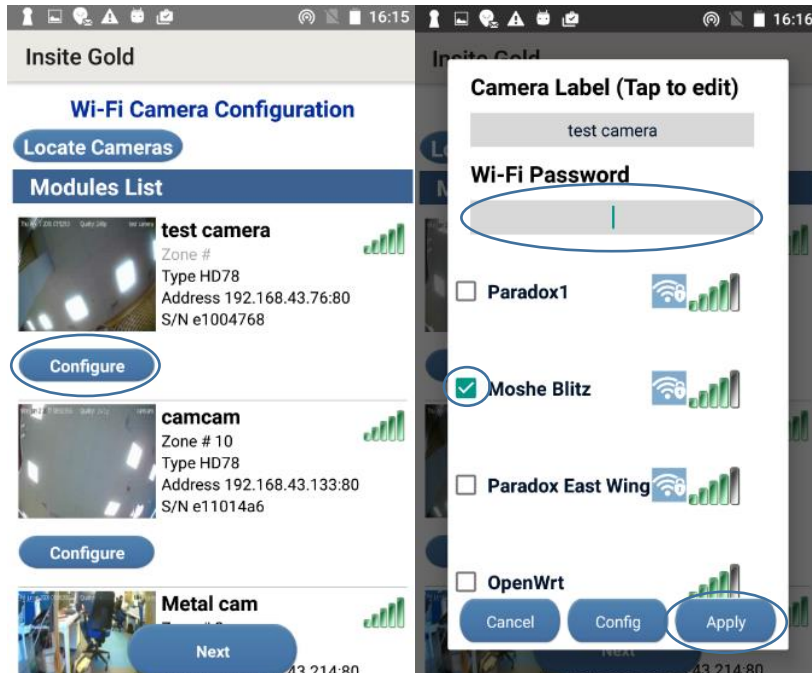
11. Locate the camera that you wish to install, press 'Configure' enter camera name in 'Camera Label' then press 'Config', and set zone number. Make sure the zone is free. Configure Sensitivity and Security Settings and press 'Save'

Note:

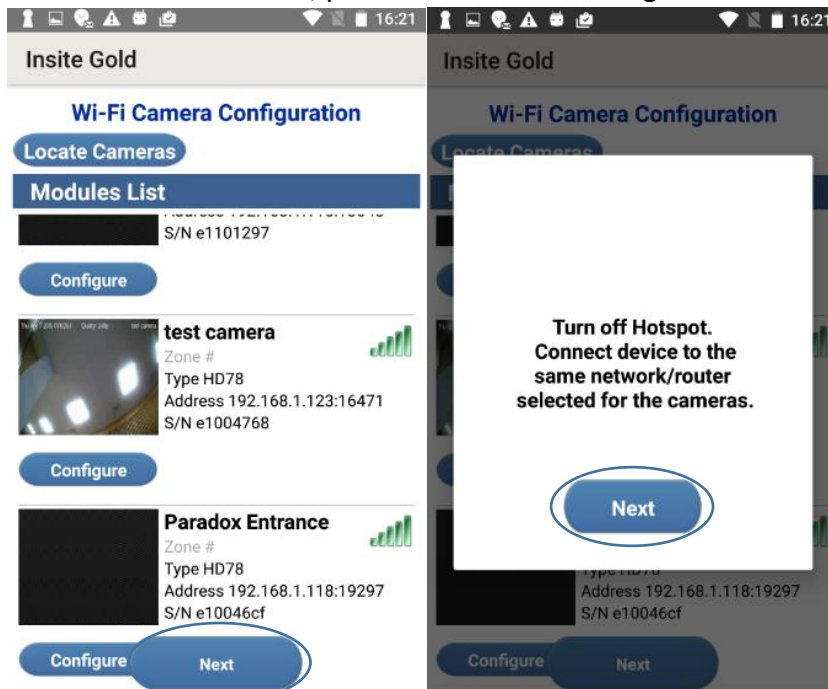
1. Camera should show an image. If black image is seen, power cycle camera or dismount front cover and re-attached it then try again.
2. By default, zone is set to 'Follow' type. If you wish to make change, you can do so through Babyware or Keypad
3. Zone setting on EVOHD panel is not supported and this have to be done using Babyware
4. In some cases, multiple press on 'Locate Cameras' are needed to see the new camera



12. Locate the camera once again and press 'Configure', select the router Wi-Fi network you wish the camera to connect and type the password then press 'Apply'



13. Repeat steps above for any additional camera you wish to associate with Insite Gold site
14. Switch phone from Hot Spot back to the same Wi-Fi network the camera is connected to
15. In the locate screen, press 'Next' and 'Next' again then 'Locate'

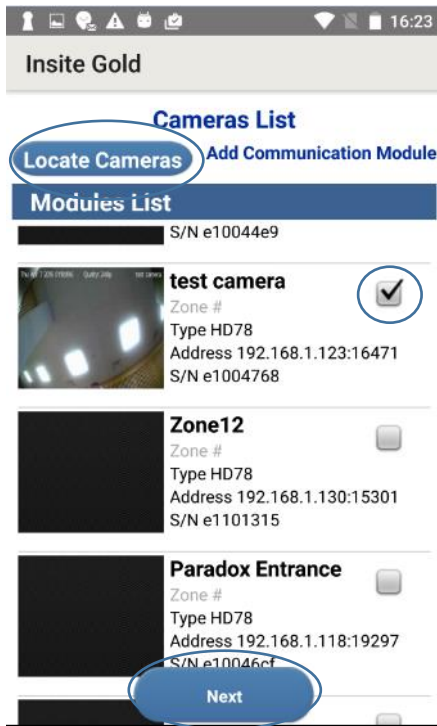


16. Press all the checkboxes associated with the cameras you wish to add to Insite Gold site and press 'Next'

Note:

1. If camera is not listed, press "Locate Cameras"
2. Each time a check the box is pressed, the Application verify with Paradox server that camera is accessible from the internet and that it is not registered with another site.

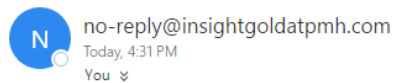
Once these conditions are met, Camera checkbox is checked



17. Close camera's Tamper

18. If this is the first time you create site and you don't have your email already registered with Insite Gold, press 'Create PMH user', fill in all necessary information and press 'Create'. An email will be sent to the email address you have just registered.

19. Open mail inbox, locate the email received and verify the new account
Activation for m_blitz@hotmail.com - I



Thank you for creating a new account in ParadoxMyH

Ref: 586e58dafde6474102d23298

Account Details

Email Address: m_blitz@hotmail.com
First Name:
Last Name:
Address:

Please click to activate your account.



20. Enter Site Name, Site ID and a valid email address and click Create New Site.

Make sure to have access to the email entered as you will need to activate ParadoxMyHome token when prompt as part of the setup process.

Site name is the one to appear in site list when using Insite Gold application.

Site ID is the one registered on PMH server.

Notes: **1.DO NOT PRESS OK in the message appear until after email is verified.**

2.DO NOT quite the application and remove it from background

Insite Gold

[Create New Site](#)

Site Name (Optional)

Gadi

Site ID (In PMH)

Gadi

PMH Email





moshe.blitz@gmail.com

[+ Create PMH User](#)

Create New Site

21. Select plan and enter payment details

Insite Gold

Welcome to Paradox My Home Services

Select your activation

Promotion Ends March 2017

1 Year \$10

Credit Card Needed

3 Years \$25

Credit Card Needed

1 Month FREE

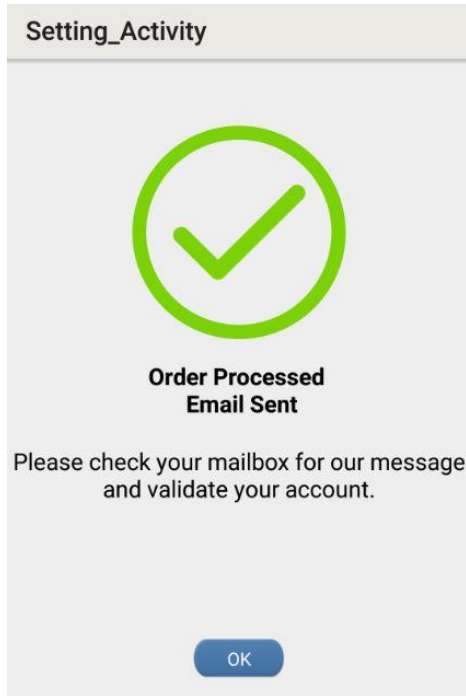
No Credit Card needed

Thank you

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22. Check email and approve token activation then press OK

Note: **Do NOT close the application now, as it will not create new site. You can move the application to work in background until you validate the token, then press OK in the application**

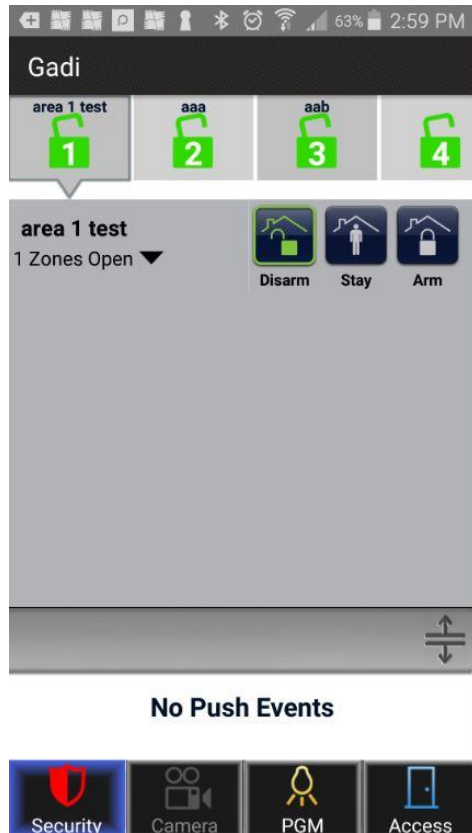


23. Application screen shows the different Sites and their status. Note that this may take few minutes to complete

24. Tap the site ID you wish to work with

25. Enter user name and code as configured in the panel
(default UserName: master; Default Password: 1234)

26. You are set and ready to go



Babyware Setting

Set Babyware 4.x.x to use IP/DNS connection, enter Site ID and Site email of the corresponded Insite Gold account, enter the IP module password and click OK. Alternate, you may connect using Panel S/N

The screenshot shows the 'Settings' window for Babyware 4.x.x. The 'Connection' tab is selected. The window is divided into several sections for configuring the connection type and parameters.

Connection Options:

- ☒ Automatically upload panel changes to Babyware upon connection
 - ☒ Programming changes
 - ☒ New events
 - ☒ Panel status (RAM)

IP/Panel S/N (should be used if no site is created on the system):

- ☐ IP/Panel S/N (should be used if no site is created on the system)
- Panel S/N:
- IP Module Password:

IP/DNS (should be used if a site is created on the system):

- ☒ IP/DNS (should be used if a site is created on the system)
- Site ID:
- Email Address:
- IP Module Password:

GPRS/Public Network:

- ☐ GPRS/Public Network
- IP Address:
- IP Port:
- GPRS Module Password:
- Own Public IP Address:
- Call Back Port:

GPRS/Static:

- ☐ GPRS/Static
- IP Address:
- IP Port:
- GPRS Module Password:

Serial:

- ☐ Serial
- COM Port:
- Baud Rate:

Modem:

- ☐ Modem
- COM Port:
- Modem Type:
- * Modem init. string for Control Panel supporting 1200bps
- Panel Phone #:
- Modem Response:
-
- Answering Machine Override: ☐
- Ring Cycle Duration:

GPRS/Private Network:

- ☐ GPRS/Private Network
- Call Back Port:
- GPRS Module Password:
- SMS Initiation String:

Buttons:

-